




Managing Volunteers

- Discussion of different types of volunteers
 - Overview of CERT and MRC
 - Volunteers utilizing HAM radio during disasters – short demo
 - Who's responsible if a volunteer gets hurt?
 - How will you handle volunteers talking with the press?
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Overview of James City County CERT program

- Started in 2003
- 154 CERT trained volunteers
- 4 Disaster Ready Neighborhoods with organized teams
- HAM radio communications
- Assist with special county events

Preparedness Celebration



PREPARE AND PROFIT

LEARN HOW TO PREPARE
AND PROTECT YOUR PROFIT.

May 2, 2006

Crowne Plaza Williamsburg at Fort Magruder

\$25 per person

(includes registration, all materials and buffet lunch)

- 9:15 REGISTRATION (beverages provided)
- 10:00 WELCOME
Sanford B. Wanner, James City County Administrator
- 10:15 KEYNOTE SPEAKER
Clyde Hoey, Virginia Peninsula Chamber of Commerce
- 10:45 FEATURED SPEAKER
Anna McRay, Citizens Corps and CERT Training
Outreach Coordinator
- 11:00 BREAK
- 11:15 FEATURED SPEAKERS, PANEL:
Marc LaFountain, Public Outreach Coordinator,
Virginia Department of Emergency Management
Jim Goltry, Chapter Development Director, American Red Cross,
Colonial Virginia Chapter
- 12:15 CLOSING REMARKS
- 12:30 BUFFET LUNCH

Please register by May 1, 2006 using enclosed form.



COULD YOUR BUSINESS
MAINTAIN A PROFIT
AFTER A DISASTER —
OR WOULD YOU EVEN
REMAIN IN BUSINESS?



Prepare and Profit Business Disaster Preparedness seminar



Prepare and Profit

- First of its kind in Virginia
- 75 attendees
- Positive evaluations
- Requested to make an annual event
- Increased information requests from businesses
- Increased requests for CERT training

James City County
CERT
COMMUNITY EMERGENCY
RESPONSE TEAM





CERT volunteers are trained in:

- Disaster Preparedness
- Disaster Medical Operations
- Disaster Psychology
- Terrorism, CERT organization
- Light Search & Rescue
- Fire Safety
- *Some localities have additional training, such as chain saws, CPR, etc.*

CERT in Virginia

- Basic Level: focus on self & family disaster preparedness
- Mid Level: individuals in neighborhoods form teams
- High Level: More specific training, tiers; locality can deploy volunteers

Are CERT volunteers covered by Workman's Comp?

- Only if the locality has decided to do so!

Good Samaritan Law

Virginia Code subsection 8.01-225:

“Any person who in good faith, renders emergency care or assistance, without compensation, to any ill or injured person at the scene of an accident, fire or any life-threatening emergency....shall not be liable for any civil damages for acts or omissions resulting from the rendering of such care or assistance.”

Emergency Services and Disaster Law

- Virginia Code subsection 44-126.23 provides immunity from liability during a declared emergency, when a locality and/or volunteers are providing emergency services, and specifically names CERT and MRC as a volunteer group which can receive such immunity.

There's More!

➤ Subsection 2.2-3605 states:

“Volunteers in state and local service, including but not limited to, any person who serves in a Community Emergency Response Team (CERT), shall enjoy the protection of the Commonwealth’s sovereign immunity to the same extent as paid staff.”

Medical Reserve Corps (MRC)

- The Medical Reserve Corps program is sponsored by the Office of the Surgeon General, in cooperation with the White House's *USA Freedom Corps*, and the Department of the Homeland Security's *Citizen Corps*.
- The purpose of the MRC unit is to:
- Recruit health care professional and support volunteers
- Create a framework to match volunteers' skills with the communities needs

MRC

- Train volunteers to respond better to the needs of individual communities thereby enhancing local emergency response efforts
- Provide reserve capacity at the community level to respond to local health needs and priorities

What can MRC volunteers do?

- Provide immediate emergency medical services
- Offer medical support at emergency shelters
- Staff dispensing sites for mass dosing of antibiotics and vaccinations
- Assist community members with psychological triage and post crisis disaster counseling

What can MRC volunteers do?

- Educate the community about pressing public health care issues and emergency preparedness
- Assist environmental health efforts in preserving water, food and human safety
- Assist veterinary disaster response efforts

Other volunteers

- Neighborhood Watch
- Volunteers in Police Service (VIPS)
- Fire Corps
- Spontaneous volunteer; good Samaritan

How will YOU handle all these volunteers?

- If on an incident, it's up to the Incident Commander to give volunteers tasks – or to send them away
- Spontaneous volunteers can be the most difficult to corral – and the most likely to hurt themselves or others, since most have little or no training.

